



# LMPD Business Robbery Tips

## How To Help Prevent A Business Robbery

- Install lighting at the front and back as well as near any side doors of your business. Try to eliminate as many shadows as possible.
- Schedule multiple employees during all business hours.
- Arrange merchandise so that a passerby can see into the store. Keep your expensive merchandise away from the windows, toward the center of the store.
- Keep front windows free from posters, etc., which can prevent a robber inside from being seen by a passerby.
- Greet every customer with eye contact as they enter the store.

## Armed Robbery Tips – During

- Try to stay calm. Don't make any sudden movements to upset the robber.
- Do exactly as you are told. DO NOT RESIST!
- Activate your alarm ONLY if you can do so secretly.
- Tell the robber about anything that might surprise him/her, such as someone is expected to arrive soon.
- If you have to move or reach, tell the robber what you are going to do and why.
- Try to get a good look at the robber so you can describe him/her later.
- Don't be a hero. It's better to lose your money than your life.
- Give the robber time to leave.
- Note his/her direction of travel when he/she leaves.
- Try to get a description of his/her vehicle ONLY if you can do so without exposing yourself to harm.

## Armed Robbery Tips – After

- Close the store and lock the door(s) if you have a key.
- Call the police immediately, even if you have already activated the alarm.
- Do not discuss the details of the robbery with witnesses or fellow employees.
- Ask any witnesses to stay until police arrive. If they can't, get their names, phone numbers and addresses.
- Do not touch anything that the robber may have touched. Block off areas where the robber was, if necessary.
- Try to recall as much as you can about the robber's appearance, speech and mannerisms. Make notes.
- Step outside the store when the police arrive so that they'll know the robber is gone and you are safe.
- Do not discuss the amount of money taken with anyone other than police.